



ukxfjd@xkgd pkVj

कार्मिक, प्रशासनिक सुधार तथा राजभाषा
foHkkx] >kj [k.M] jkph

&% irk %&

iFke ry] iktDV Hkou]

>kj[k.M e=ky;

/kok] jkph

fiu & 834004

foHkkx dk nf"Vdk.k

dkfed] i'kk lfud l/kkj rFkk jktHkk"kk foHkkx dk lki x; vf/kn'kk dh dk;i)fr dk tokng] ikjn'kh] lonu'khy] iHkkoh rFkk dk;d'ky cuku gr dr ldYiA ykd lokvk dk fuck/k ifjnkU lfuf'pr dju d fy, i'kk lu d vxHkkx dk vu'kkflr rFkk etcr dju dk lrr i;k lA

foHkkx dk y{;

- ftyk i'kk lu dk etcr] iHkkoh ,o dk;d'ky cuk
- fu;k tu] ikuufr] vu'kk lukRed ufr;k dk ikjn'kh rFkk iHkkoh cukA
- i'kk lfud l/kkj rFkk lok ifØ;kvk dh iujpuk dk vf/kdre egRo d lkFk fØ;kfuor djukA
- dk;&lldr e mPpLrjh; n{krk] mPp vkn'kk rFkk ufrd ekun.Mk d vu:i dfe;k dk if'k{k.k] ifrikyu rFkk mRij.kA
- vko';drkvk d vu:i lpuk ,o lpkj rdudk dk viukukA
- jkT; e fgUnh dk mi;kx jktHkk"kk d :i e dju d fy; dfe;k dk ikr lfrgr ,o l{ke djukA

अधिदेश

$\frac{1}{4}$ foHkkx d: dk;l nkf;Rok dh lph $\frac{1}{2}$

$\frac{1}{4}$ i $\frac{1}{2}$ Hkkjrh; i'kk lfud lokA

$\frac{1}{4}$ i $\frac{1}{2}$ >kj[k.M flfoy lok $\frac{1}{4}$ U;k; inkf/kdkjh lfr $\frac{1}{2}$ A

fVIi.kh& ifof"V $\frac{1}{4}$ i $\frac{1}{2}$ vkj $\frac{1}{4}$ i $\frac{1}{2}$ e fofufn"V lok d tk inkf/kdkjh i'kk lu dh ,lh 'kk[kkvk e fu;kftr g] ftudk fu;=.k lfpoky; d vU; foHkkx djr g] mu inkf/kdkfj;k dk foukrj fu;=.k lEc) foHkkx dj ldxk] fdUr mUg nM nu ;k fuUnu dju d fdlh iLrkfor vkn'k ij dkfed ,o i'kk lfud l/kkj foHkkx l ijke'k dj fy;k tkuk vko';d gkxkA ftl dkjokb dk ifj.kke bu lokvk d fdlh lnL; dh c[kkLrxh] gVk;k tkuk ;k inP;r fd;k tkuk gk] og dkjokb dkfed ,o i'kk lfud l/kkj foHkkx }kj dh tk;xhA

$\frac{1}{4}$ iii $\frac{1}{2}$ mPp U;k;ky; d U;k;k/kh'kk dh fu;fDrA

$\frac{1}{4}$ i $\frac{1}{2}$ Hkkjrh; i'kk lfud lok d loxxr ink dk ekfyd ;k LFkkukiUu :i l /kkj.k dju oky inkf/kdkfj;k d jkph lFkr fuokl l fHkUu fuokl dk i'kk lfud iHkkjA

fVIi.kh& mle Hkkjr^h; i'kk lfud lok d mu inf/kdkfj;k d fuokl 'kkfey ugh g
tk vueMyk d iHkkj^h gA

^{1/4vi1/2} flfoy lphA

^{1/4vi}) वेतन, छुट्टी, भत्ते, पेंशन तथा अन्य वित्तीय fo"k;k dk fofu;fer dju oky fu;ek dk
NkMdj ykd lok ij iHkko Mkyu oky lHkh fu;ek dk xBuA

^{1/4vii1/2} vodk'kA

^{1/4viii1/2} foHkkx^h; ij^h{kk,A

^{1/4ix1/2} ljdkj^h vkpkj fu;eoky^hA

^{1/4x1/2} ykd lok vk;kxA

^{1/4xi1/2} depkj^h p;u i"knA

^{1/4xii1/2} ftyk vkj vueMyk dk inf'kd {k=kf/kdkjA

^{1/4xiii1/2} Ldhik ,o lHkh jkT; dfe;k 1/2jkT; lok;1/2 dh tucy ;ktuk vkj if'k{k.k dh
;ktukA

^{1/4xiv1/2} lHkh jkT; dfe;k ,o jkT; Lrj^h; ljdkj^h lodk d lok&thou fodkl dk
leU;A

^{1/4xv1/2} l?k^h; ykd lok vk;kx d lFk lidA

^{1/4xvi1/2} Åp ink d fy, dkfedk dk fodkl jkT; lfpoky; e lfpo] mi lfpo] voj
lfpo vkj lgk;d lfpo Lrj d inf/kdkfj;k rFkk {k=h; xBu d led{k
inf/kdkfj;k dh fu;fDr;kA

^{1/4xvii1/2} lfpoky; ,o lyXu dk;ky;k d lgk;dk] vk'kfyfidk] fuEu oxh; lgk;dk]
Vddk vkfn dh fu;fDr ,o mud fy, fofgr ij^h{kkvk dk lpyuA

^{1/4xviii1/2} lfpoky; vulfpoh; depkfj;k dk l;Dr lox dk fu;=.k ,o LFkkiukA

^{1/4xix1/2} lHkh foHkkx l lcf/kr prFk oxh; depkfj;k dh LFkkiukA

^{1/4xx1/2} ydk;Dr dh fu;fDr vkj mudh LFkkiuk vkfn l lcf/kr lHkh fo"k;A

^{1/4xxi1/2} jkT; lpuk vk;kx] fiNMk ox vk;kxA

^{1/4xxii1/2} vulfpr tkfr] vulfpr tutkfr ,o fiNMh tkfr d vkj{k.k lcf/kh dk;
fu;ktu ,o f'k{k gr uhfr fu/kkj.k ,o fofHkUu oxk dk vkj{k.k fu/kkj.kA

^{1/4xxiii1/2} ieMy^h; vk;Drk] mik;Drk ,o vueMy inf/kdkfj;k dh LFkkiukA

^{1/4xxiv1/2} foHkkx l lcf/kr lHkh v/khuLFk depkfj;k@ inf/kdkfj;k dk LFkkiuk lcf/kr
dk;A

^{1/4xxv1/2} foHkkx d fu;=.kk/khu lHkh py ,o vpy lEifr dk l/kkj.k ,o j[kj[kkoA

^{1/4xxvi1/2} foHkkx d vUrxr lHkh dk;ky;k@Hkouk e LoPNrk vf/k"BkiuA

प्रशासनिक सुधार एवं नवाचार ½Innovation½

¼i½ tulokvk dh fMyojhA

¼ii½ xouU l e uokpkjA

¼iii½ l Hkh foHkkxk e i'kk lfud mUu;u rFkk uhfrxr ,o dk; i.kkyh e l/kkj rFkk
uokpkj ½Innovation½A

¼iv½ dkfed i'kk lu lc/kh 'kk/k dk;A

¼v½ lxBu i)frA

¼vi½ विभागीय कार्यों में प्रवृत्त होनेवाले प्रक्रियाओं का सरलीकरण, डिजिटাইजेशन एवं
b&xouU l VYl d ek;/e l ikjn'kh 0;oLFkk dk vf/k"BkiuA

jk t Hkk"kk

¼i½ jkT; ljdkj dh Hkk"kk uhfr dk fu/kkj.k vkj dk;kUo;uA

¼ii½ xtfV;j rFkk dkuu d vuokn dk; lfgr jkt dh; lkfgR; dk fgUnh ,o vU;
Hkk"kkvk e vuoknA

¼iii½ fgUnh e ljdkjh dkedkt dju d fy, ekxn'kd lkfgR; dh jpuk vkj
idk'kuA

¼iv½ ikfjHkkf"kd 'kCnkoyh dk ldyu] jpuk] idk'ku ,o ipkjA

¼v½ ljdkjh lokvk e fu;fDr] lif"V rFkk ikuufr d fy; yh tku okyh ijh{kkvk e
jk t Hkk"kk fgUnh ,o vU; Hkk"kkvk dh lLFkr fu/kkj.kA

¼vi½ ljdkjh lodk d fy, fgUnh if'k{k.k rFkk ijh{kk dk lpkyuA

¼vii½ dUn ,o vU; jkT;k d lkFk jk t Hkk"kk fo"k;d leUo; dk;A

¼viii½ jk t Hkk"kk lc/kh lEeyu] xk"Bh] in'ku vkfn dk vk;k tu rFkk bl gr lcf/k
lLFkk dk vunku Lohdr djukA

¼ix½ ljdkjh dk;ky;k e fgUnh dh ixfr dk fujh{k.k dk;A

¼x½ fgUnh ixfr lfefr ,o vU; ijke'knkr lfefr;kA

¼xi½ Hkk"kk;h vYi&l[;dk dh Hkk"kk mn] cxyk rFkk mfM;k e jk t dh; lkfgR; vuokn
rFkk idk'kuA

¼xii½ ^jk t Hkk"kk* if=dk lc/kh idk'kuA

¼xiii½ jk t Hkk"kk 'kk/k lLFkkA

¼xiv½ fofHkUu foHkkxk e gk jg jk t Hkk"kk lc/kh dk;k dk leUo;A

Iok,

Øe l-	Iok,	Iok ekud
1	ykd f'kdk;r fuokj.k ^{¼i½} f'kdk;r <i>k</i> ij dkjokb djuk ^{¼iii½} f'kdk;r <i>k</i> dk vuJo.k	^{¼i½} f'kdk;r vx <i>f</i> "kr djuk rFkk vuJo.k djuk rkfd ;g lfuf'pr gk ld fd lcf/kr i'kk[kk <i>v</i> k u t <i>g</i> k rd lHko gk 60 fnuk d Hkh <i>r</i> j dkjokb dj y <i>h</i> gA ^{¼iii½} iR;d llrkg
2	foHkkx dk vf/kdr ijke'kh dk;	,d llrkg
3	lpukvk dk LoidVhdj.k	,d llrkg oc lkbV& dopjharkhand.gov.in
4	vf/kuLFk dMj ink ij fu;fDr	le;≤ ij ykd lok vk; <i>kx</i> @dep <i>kjh</i> p;u vk; <i>kx</i> dk vf/ <i>k</i> ;kpuk Hk <i>t</i> uk
5	vodk'k dh ?kk"i.kk	iR;d o"i
6	fgUnh fnol dk vk;ktu	14 flrcj iR;d o"i
7	foHkkx d v/khu ink;h ykd lok,	^{¼d½} tkfr iek.k i= fuxr djuk & ^{¼i½} {k=h; dep <i>kfj</i> ;k dh vu'k l <i>k</i> d l <i>k</i> Fk uke fufn"V inkf/kd <i>kjh</i> d le{k vkonu iklr gku ij & 15 dk; fnol ^{¼iii½} vkonu l <i>h</i> /k uke fufn"V inkf/kd <i>kjh</i> dk ikl <i>r</i> gku ij & 30 dk; fnol ^¼ [^{¼k½} vkok l <i>h</i> ; iek.k i= fuxr djuk& ^{¼i½} {k=h; dep <i>kfj</i> ;k dh vu'k l <i>k</i> d l <i>k</i> Fk uke fufn"V inkf/kd <i>kjh</i> d le{k vkonu iklr gku ij & 15 dk; fnol ^{¼iii½} vkonu l <i>h</i> /k uke fufn"V inkf/kd <i>kjh</i> dk ikl <i>r</i> gku ij & 30 dk; fnol
8	flfoy lok fnol dk vk;ktu	iR;d o"i
9	dkfedk dk if'k{k.k	dMj dh v <i>ko</i> ';drku l <i>kj</i>
10	ykd ink;h lok <i>v</i> k dh ?kk"i.kk ^¼ >kj[k.M jkT; lok nu dh xk <i>j</i> Vh vf/kfu;e] 2011 vUr <i>xr</i> ^½	le;≤ ij
11	dUnh; vudEik lfefr dh cBd dk vk;ktu	iR;d 3 ekg ij

foHkkxh; inkf/kdkfj; k d chp dk; vkoVu

Ø0	ojh; inkf/kdkjh dk uke ,o inuke	duh; inkf/kdkjh dk uke ,o inuke	vkofVr i'kk[kk	i'kk[kk d vUrxr dk; dk idkj	vH;fDr
1	2	3	4	5	6
1-	Jh fnokdj i lkn flg] l;Dr lfpo	Jh v[kkjh 'k'kkd flUgk] mi lfpo	1- Jherh l jkftuh dekjh flg] voj lfpo	i'kk[kk&14 jkLVj@vkj{k.k] vudEik l lEcfU/kr dk;	
2-	Jh v[kkjh 'k'kkd flUgk] mi lfpo	1- Jh v:.k dekj flUgk] voj lfpo	i'kk[kk&01 ,o 02	Hkk0i0l0 d inkf/kdkfj;k dk LFkkiuk dk;	Jh v:.k dekj flUgk] voj lfpo] io dh Hkkfr Jh ' ;keyk çlkn flUgk] fo'k'k dk; inkf/kdkjh d ek;/e l mi lfpo dk lfpdk dk miLFkkiu djsxA
		2- Jh gfj fd'kkj l/kk'k] voj lfpo	i'kk[kk&03 ,o 04	>k0 i0 l0 d inkf/kdkfj;k dk LFkkiuk dk;	
		3- Jh me'k pUn flUgk] voj lfpo	i'kk[kk&13	U;kf;d lok d inkf/kdkfj;k l lEcfU/kr lHkh dk;	
3-	Jh fnyhi frdh] mi lfpo	1- Jh l t; dekj nc] voj lfpo	i'kk[kk&09	e[;ky; LFkkiuk	
		2- Jh v t; f=onh] voj lfpo	i'kk[kk&10	y[kk 'kk[kk dk dk;	
		3- Jh jkt dekj] voj lfpo	i'kk[kk&11	lHkh vk;kxk l lEcfU/kr@fo/kku lHkh l lEcfU/kr dk;	
		4- Jh l t; dekj nc] voj lfpo	i'kk[kk&12	vk'kfyyfid lok@fyfidh; lok l lEcfU/kr lHkh dk;	
4-	Jh vke çdk'k lkg] mi lfpo	1- Jh 'ky'k dekj flUgk] voj lfpo	i'kk[kk&05	>k0i0l0 d inkf/kdkfj;k dk vkjki@foHkkxh;	

				dk;okgh l lEcfU/kr dk;	
		2- Jh johUn jtu] voj lfpo	i'kk[kk&06	>k0i0l0 d inkf/kdkfj;k pkfj=h@vfxe fpfdRlk ifrifr@ lokfuofÜk ykHkk l lEcfU/kr dk;	
		3- Jh lühr dek]] voj lfpo	i'kk[kk&15	vUrföHkkxh; ijke'k l lEcfU/kr dk;	
5-	Jh pUnHk"K.k i lkn] mi lfpo	1- Jh vt; dek] >k] voj lfpo	i'kk[kk&16	i'kk lfud l/kkj] lh0ih0 xke ,o jkbV V lfo l ,DV bR; kfn	
		2- Jh feFky'k ukjk;.k] çHkkjh mi fun'kd] jktHkk"kk	jktHkk"kk 'kk[kk	jktHkk"kk l lcf/kr dk;	
6-	Jh l rh'k dek] tk;löky] mi lfpo	1- Jh vt; dek] flg] voj lfpoA	i'kk[kk&07	>kj[k.M lfpsy; lok d inkf/kdkfj;k@ dfe;k dk LFkkiuk dk;	
		2- Jh ft rUn cgnj flg] voj lfpo	i'kk[kk&08	>kj[k.M lfpsy; lok d inkf/kdkfj;k@ dfe;k dk vkjki] pkfj=h ,o uhfr fo"K; bR; kfn l lcf/kr dk;	
7-	Jh Ykf l l [kk[kk] voj lfpo	&&	tu lpuk inkf/kdkjh ,o fudklh ,o 0;;u inkf/kdkjh dk dk;		

Ykkक शिकायत के लिए नोडल अधिकारी

uke	Jh pUnHk"K.k i l kn
inuke	mi l fpo
irk	iFke ry]
	dejk l- 126] i k t DV Hkou]
	>kj [k.M e=ky ; /kok]
	jkph & 834004
VyhQku %	0651&2400844] 9431134510
bey %	cbp.jas@nic.in
oc l kbV %	http://cmjansamvad.jharkhand.gov.in/RegisterComplaint.aspx

l|puk dk vf/kdkj vf/kfu;e vUrxir ykd l|puk inkf/kdkjh

uke %	Jh Qkf l l [kk [kk]
inuke%	voj l fpo
irk %	dejk l [;k& 120] iFke ry]
	i k t DV Hkou] >kj [k.M e=ky ;] /kok] jkph& 834004
Qku %	8084233731

l|puk dk vf/kdkj vf/kfu;e vUrxir iFke vihyh; inkf/kdkjh

uke %	Jh fnokdj i- fl g]
inuke%	l ;Dr l fpo
irk %	dejk l [;k& 27] %Hkry%
	i k t DV Hkou] >kj [k.M e=ky ;] /kok] jkph& 834004
Qku %	9431584462

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jharpis.gov.in

lidi

Øe l-	uke	lidi l[;k
1	Jherh fuf/k [kj] i/kku lfpo	0651&2400221
2	lfpo dk"kkx	0651&2400221 2400253 ¼QDI ½
3	Jh fnokdj i- flg] l;Dr lfpo	9431584462
4	Jh vke idk'k lkg] mi lfpo	8987660171
5	Jh v[kkjh 'k'kkd flUgk] mi lfpo	0651&2400868 8987462074
6	Jh fnyhi frdh] mi lfpo	9470520458
7	Jh pUnHk"k.k ilkn] mi lfpo	9431134510
8	Jh l rh'k dekj tk; loky] mi lfpo	9835442591
9	Jh ' ;keyk ilkn flUgk] fo-dk; ink0&1@2	9934069048
10	Jh v : .k dekj flUgk] i0ink0&1@2	9431358632
11	Jh gfjfd'kkj l/kk'k] voj lfpo] i-&3@4	8877478014
12	Jh 'ky'k dekj flUgk] voj lfpo] i-&5	8987628459
13	Jh johUn jtu] voj lfpo] i-&6	9431497007
14	Jh vt ; dekj flg] voj lfpo] i-&7	9835137970
15	Jh ftrUn cgknj flg] voj lfpo] i-&8	9905315945
16	Jh vt ; f=onh] voj lfpo] i-&10	8987662430
17	Jh jkt dekj] voj lfpo] i-&11	9431177143
18	Jh lt ; dekj nc] voj lfpo] i-&9@12	9431356744
19	Jh me'k pUn flUgk] voj lfpo] i-&13	9934355670
20	Jherh ljktuh dekjh flg] voj lfpo] i-&14	9431169906
21	Jh l uhr dekj] voj lfpo] i-&15	9431271160
22	Jh vt ; dekj >k] voj lfpo] i-&16	8986893814
23	Jh Qkfll [kk[kk] voj lfpo]fu00;0ink0	8084233731
24	Jh feffky'k ukjk; .k] iHkkjh mi fun'kd] jkt Hkk"kk	9430330615
25	Jh uohu dekj] i/kku vklr lfpo	9431446406
